

# Primary Health Care

## Project Summary

### Problem

MSF conducts 8 to 10 million outpatient consultations annually. Yet MSF's leadership and staff have identified a need to better incorporate patient and community needs or variations in national health infrastructures that are adapted to local contexts.

### Proposed Solution

Transform **quality of care** and **clinical outcomes** for patients by developing a more **patient-centered, culturally-safe approach** for services delivered at the primary health care level for a diverse range of contexts/settings.



### Potential Impact

- Develops a practical approach based on local context and patient/community needs
- Improves patient satisfaction and increases social accountability to MSF patients
- Empowers field-based decision-making

### Viability

- Leverages a strong project team and collaboration with **MSF Working Groups** (Pediatric, Women's Health, NCDs\*, etc.)
- Engages **external partnerships**

### Risk Mitigation

- Includes an Advisory Committee with **community representation** and **internal / external experts**

### Scalability

- Shares best practices, lessons learned, and tools across MSF and partners

**Area/Type:** Medical Research and Development; Incubator

**Sponsor/Support:** MSF Australia/OC Amsterdam

**Length/Project Status:** 18 months; **ONGOING**