

Telemedicine Field-Focused Acceleration

Project Summary

Problem

Telemedicine provides a secure way to give field teams access to medical expertise on complex cases from medical referents as well as a network of 300+ verified external specialists. However, the platform is constrained by a range of technical, organizational and cultural barriers, limiting usage and lifesaving benefits.

Proposed Solution

This project will target field projects to identify, prioritize, and systematically break down barriers to adoption through an agile, field user-focused test-and-learn approach. Learnings will be incorporated in a second wave of testing to evaluate the ability to scale the solution across field projects.



Potential Impact

- Empowers **national medical staff** and enables access to a global network of clinical experts
- Targets transformational impact on **quality of patient care and health worker support**

Viability

- Leverages **agile test-and-learn approach** to ensure quick learnings and flexible approach
- Strong buy-in and support from project sponsors and stakeholders

Risk Mitigation

- Leverages **existing network** of Telemedicine focal points to share lessons learned

Scalability

- Leverages **pilots** to understand barriers to adoption and develops **solutions that will be scalable to other missions**

Area/Type: Operations Improvements and Technology; Incubator

Sponsor/Support: OC Brussels

Length/Project Status: 8 months; **ONGOING**