

Interventions Lifespan, Reconstructing from a Knowledge Management Perspective

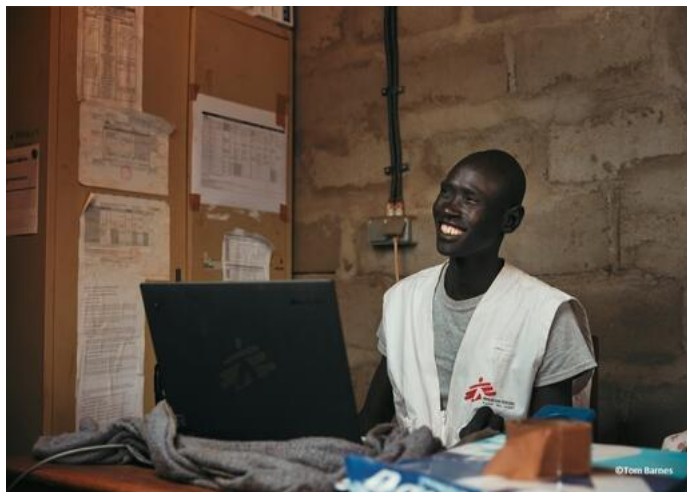
Project Summary

Problem

Address the vital and valuable field operational and contextual knowledge that is fragmented or lost in MSF contexts and operations.

Proposed Solution

Reconstruct the entire lifespan of the intervention and display it in a layered, digitalised, highly curated way. This includes the decisions made, their rationale and impact, the contextual information, trends – micro and macro, and lessons learned. Ensure information is accessible for all at the right time. Integrate knowledge into programmatic design and delivery.



Potential Impact

- Leverages patients', caregivers' and other stakeholders' knowledge of their own contexts, needs and perception of MSF service provision
- Builds **knowledge management** with decisions, contextual situation and lessons learned

Viability

- Leverages a strong project team, sponsorship from OCBA leadership and IT; is **deeply embedded in operations**, with links to the field

Risk Mitigation

- Focuses on a **minimum viable product (MVP)**, using a test and learn approach
- Leverages existing to aggregate/filter the data

Scalability

- Pilots in OCBA field sites; shares across MSF
- Addresses the process of reporting, embedding new processes into go-forward field site reporting

Area/Type: OIT; Incubator

Sponsor/Support: OC Barcelona Athens

Length/Project Status: 1.5 years; **ONGOING**