Inter-ESC Information System Revision

Project Summary

Problem

The current information system running MSF's European Supply Chain Centers is compromising the quality of operation due to its lack of functions, interoperability with others systems and inability to evolve. There is in addition a risk that the provider stops maintaining the system in the coming years.

Proposed Solution

MSF Logistique and MSF Supply will identify, test, evaluate and select a new Information Management System to improve efficiency and enable standardization, mutualization and interoperability capacities between European Supply Centres (ESCs) and between ESCs and OCs.

Potential Impact

- Improves the global MSF supply network's capacity to interact efficiently and almost immediately with existing supply systems.
- Empowers field staff through improved reliability of supply data.

Viability

- Builds on findings from the MSF Logistique audit and the Executive Supply Chain Committee (ESCC) study.

Risk Mitigation

- Applies a 3-staged approach including an exploratory and curious approach and testing market solutions.

Scalability

- Identifies preferred vendor/software solution prior to step-by-step roll-out and implementation.

Area/Type: Operations Improvement/Technology
Sponsor/Support: *OCP*
Length/Project Status: 9 months; **ONGOING**