

# Inclusion of LGBTQI+ in MSF health settings - Phase 2

## Project Summary

**Area/Type:** MDR; Incubator

**Sponsor/Support:** OCA, supported by OCB MSF Rainbow Network, MSF Brazil, USA, SA and UK

**Length/Project Status:** 10 months; **ONGOING**



TRANSFORMATIONAL  
INVESTMENT  
CAPACITY

### Problem

MSF is working with LGBTQI+ population in many settings where they face harassment, violence, legal and societal discrimination and exclusion, and high levels of stigmatization against the community. Additionally, there is also a significant knowledge gap and often cultural or religious bias when LGBTQ+ self identified persons seek healthcare.

### Proposed Solution

Reduce barriers to appropriate and dignified healthcare by transforming how LGBTQ+ patients are welcomed and treated in MSF health projects through increased organizational literacy and competencies. Develop multiple tools for field use and training modules for medical providers, leveraging best practices and other MSF models. Phase 2 will focus on rolling out LGBTQ+ Respect for All Patients workshops, developing guidelines and protocols to integrate into the medical interventions of MSF and creating training modules for medical and non-medical staff.



### Potential Impact

- Directly addresses stigmatization and discrimination against the LGBTQ+ community
- Improves health care outcomes through improved health seeking behaviour.

### Viability

- Adapts learnings from Safe Abortion Care Task Force and Inclusion of Persons with Disabilities TIC.
- Applying patient-centered care approach
- Builds on the learnings, experiences and momentum from the Phase 1

### Risk Mitigation

- Uses a test-and-learn approach with two waves of pilot testing, incorporating feedback into the design.

### Scalability

- Hosts “Respect for All Patients” workshops in multiple countries including tools to measure its impact.
- Implements training of trainers for VCAT LGBTQI+ and related cultural competencies to continue beyond TIC funding.
- Aim to identify MSF partner section to host LGBTQI+ Inclusion advisor post TIC funding supporting an FTE for movement-wide collaboration with projects