AI Acceleration

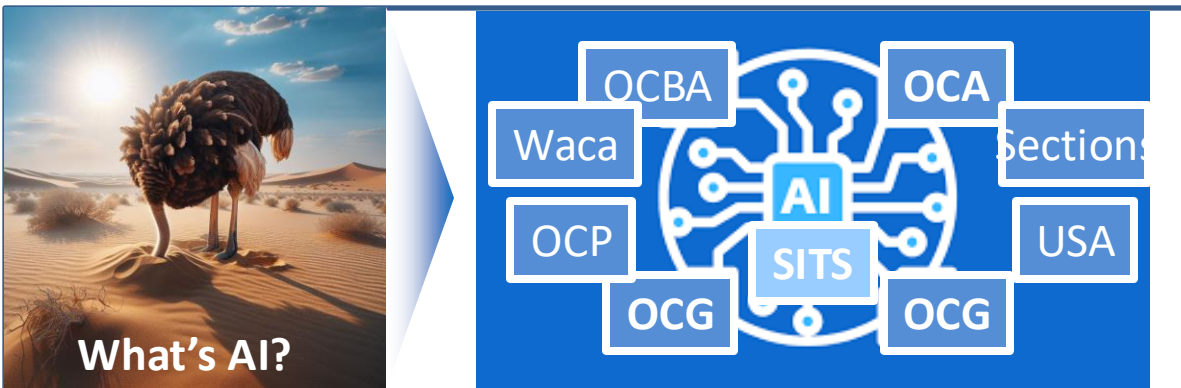TRANSFORMATIONAL INVESTMENT CAPACITY

MEDECINS SANS FRONTIERES

Project Summary

Problem

AI tools and technology is gaining traction at MSF, however without coordination or planning, and with **tools often not interoperable** within existing IT infrastructures. AI's potential to support our work, to create efficiencies and insights, remains largely underutilized.

Proposed Solution

To accelerate AI developments and use across MSF, the project will **establish an intersectional AI support team** through the Information Management System platform. Develop **1) an infrastructure to host AI solutions** in a centralized area; **2) a risk-based framework** to ensure appropriate use of AI; **3) a targeted chatbot** that can be rolled out to specific user groups; and **4) an MSF-branded translation tool** based on key languages and including MSF specific vocabulary.

What's AI?

Potential Impact

- Enables a strategic and **coordinated approach to AI developments** and use in MSF.
- Enables **mutualization, accelerates new projects and facilitates inter-operability** of solutions across the organisation.

Viability

- **Builds on lessons learned and experiences** from existing AI initiatives, project teams and workshops.
- Technical platform to be **hosted by the Shared IT Service.**

Risk Mitigation

- Utilizes a **two-phase approach** to ensure viability before considering scale.
- Benefits from **existing technical expertise** through MSF USA and OCA project teams.

Scalability

- Creates a **centralized resource hub dedicated to AI initiatives**, making it easy for everyone in the organization to access and share knowledge and tools
- Introduces an **inter-OC governance.**