

Learning Content Management Strategy & System

Area/Type: HRD

Sponsor: OCB

Length/Project Status: 11 months; **ONGOING**



TRANSFORMATIONAL
INVESTMENT
CAPACITY

Project Summary

Problem

The current state of managing learning content designed and developed within MSF is marked by inefficiencies, duplication, and fragmented systems across OCs and other entities engaged in learning activities.

Proposed Solution

The Learning Content Management Strategy and System project aims to create a **cohesive and efficient framework for managing and sharing learning resources** that can be adapted and reused across MSF. Led by the Intersectional Training and Learning Platform (ITL), the project aims to create a shared digital environment where users can access, visualize, analyse, and (re)use the full range of learning content available in MSF. The project will develop a **digital solution, with a framework and governance model** (shared processes, workflows, standards, and tools) that organizes the contribution and collaboration among the different entities engaged in learning content management.



Potential Impact

- Aims to make MSF's learning processes more **efficient, effective, and transparent**.
- Aims to ensure **better-adapted and more impactful learning solutions for operational teams**, which can positively affect quality of care and operations.

Viability

- Aligns clearly with **strategic priorities**
- Engages **end users** early in the design and pilot stages
- Utilises **clear metrics for project evaluation**

Risk Mitigation

- Includes a **tight and clearly scoped workplan**.
- Uses an **iterative process of design, pilot testing, user training, and support** to create ongoing checkpoints that the solution meets user needs.

Scalability

- Benefits from a clear **plan for post-TIC transition** to the TEMBO team.
- Envisions **future scaling to MSF partners and Ministries of Health** from 2027.
- Ensures design **enables increasing number of users**, with close monitoring of system performance and upgrades.